

Objective: This week's issue will cover the following subjects.

- Water Trap
- Fill Chamber Door Gasket



- The Water Trap is located in the back left corner of the machine. It is attached to the Primary Vacuum Manifold.
- If the trap starts to fill with liquid the ball in the water trap gets sucked up to the top. This will shut off the vacuum and generate a V001 Error code. The trap must be emptied and the machine restarted to clear the error.
- **IMPORTANT:** Leave a few drops of liquid in the water trap jar.
- DO NOT: remove all of the liquid in the water trap jar. If the jar is completely dry, the ball will bounce around in the jar and get sucked up into the top of the trap, shutting off vacuum and generate a V001 Error.

Fill Chamber Door Gasket

- When installing a new Chamber Door Gasket, there are a few important steps to ensure proper installation.
 - The new gasket may stick to the chamber door prevent a proper seal. Try to clean it with one of the cleaning wipes. If that does not work, using a small amount of powder or dust will help reduce the tackiness of the gasket.
 - It there is dirt or ink on or under the Door Gasket, it could cause a chamber leak. Cleaning those areas with a cleaning wipe will help.



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The New Gasket Kit comes with 3 screws and 3 metal washers. The washers should be installed on the bottom 3 screws.

- The 3 screws are to be used if some or the screws are lost or missing
- Some of the original machines do not have a hole in the bottom center of the gasket. Please use one of the washers and extra screws sent to create a new hole and securing point for the gasket
- \circ $\;$ There should be a total of 12 screws securing the gasket
 - 3 at the top
 - 3 on each side (L + R)
 - 3 on the bottom
- o There is a video that shows the procedure. It is available from the Ink centers Help Tab
 - Select the "Help" Tab
 - Select the "How To" section
 - Select the "Changing the Fill Chamber Door Gasket "
 - The following link will take you there: <u>http://do-training.retailinkjet.com/?p=1589</u>
- o A printed version of the instructions will be sent with the New Chamber Door Gaskets.

Contact Information For service related support, please call RIS @ 1-858-779-9148 Option 3

HELP tab has a new link. Please make a note of it.

The following link will take you to the help tab. http://training.retailinkjet.com/

<u>The location of the "Top 10 Issues" platform has changed</u>. Please bookmark the following URL for easy access – <u>http://training.retailinkjet.com/top10/</u>